

## Your Privacy Matters at [Shiny Surface Cleaning and Technical Services LLC]

At [Shiny Surface], we recognize the importance of your personal information. This privacy policy outlines how we handle the data you provide when you interact with our website and services. By using our platform, you acknowledge and agree to the practices described herein.

### Information We Gather:

We collect data to enhance your experience and provide our services effectively. This includes:

- **Usage Data:** Details about your interactions with our site, such as IP addresses, browsing patterns, and device information, help us understand how our platform is used.
- **Transaction Details:** Information related to service bookings and purchases, ensuring accurate processing and delivery.
- **Account Information:** Data you provide during registration, like names, addresses, and contact details, necessary for account management.
- **Communication Preferences:** Information for subscriptions and notifications, allows us to tailor our communications to your interests.
- **Location Data:** Precise geographical information when booking services, enabling us to provide location-based services.
- **Voluntary Data:** Any additional information you choose to share with us.

Before sharing another person's information, please ensure you have their explicit consent.

### How We Use Cookies:

We employ cookies, and small text files, to improve website functionality and personalize your experience.

- **Temporary Cookies:** These are used during your browsing session and deleted when you close your browser, aiding navigation and security.
- **Persistent Cookies:** These remain on your device for a set period, remembering your preferences for future visits.
- **Analytics Cookies:** We use third-party tools like web analytics to analyze website traffic and usage, helping us improve our services.
- Payment processors may also use cookies for processing transactions.

### How We Utilize Your Information:

Your information is used to:

- Manage and personalize our website.
- Deliver and enhance our services.
- Process bookings and payments.
- Communicate with you about our services.
- Send marketing communications (with your consent, and you can opt out).

- Address inquiries and resolve issues.
- Maintain website security and prevent fraud.
- Ensure compliance with our terms.
- Provide location-based services.

We do not sell or share your personal information with external parties for direct marketing without your explicit consent.

Payment processing is handled by secure third-party providers. We do not store or share your payment card details.

### **Information Sharing:**

We may share your data with:

- Our employees, facilitate service delivery.
- Our affiliated companies, for operational purposes.
- Legal authorities, when required by law.
- For fraud prevention and security purposes.

### **Data Transfers:**

Your information may be transferred and processed in various locations, including outside your country of residence, to support our operations. By using our services, you consent to these transfers.

### **Data Security Measures:**

We implement robust security measures to protect your data, including secure servers and encryption. However, internet transmissions are inherently vulnerable, and we cannot guarantee absolute security.

### **Your Rights:**

You have the right to:

- Access your personal information (subject to verification and a possible fee).
- Correct or update your information.
- Opt-out of marketing communications.
- Request data deletion.

### **Links to Other Sites:**

We are not responsible for the privacy practices of websites linked to our platform.

**Policy Updates:** This policy may be updated periodically. Please review it regularly for change